

# Important Information for Customers on Self-Service

Health and safety are a priority. In order to help fuel stations comply with social distancing requirements that are necessary to reduce the spread of the COVID-19 virus, the Office of the State Fire Marshal is allowing self-service pumping of fuels at Oregon gas stations through at least May 23, 2020.

“During this unprecedented time of state emergency, we need to ensure that critical supply lines for fuels and other basic services remain uninterrupted,” State Fire Marshal Jim Walker said in issuing the order.

While the Fire Marshal’s order does not require stations to adopt self-service, doing so will allow operators the flexibility to focus on keeping gas station attendants safe, fuel pumps disinfected for customers and maintaining appropriate social distancing as required by Governor Kate Brown’s “stay at home” Executive Order.

## Here are some important tips for consumers during this time:

- Maintain at least six feet distance between yourself and other customers.
- Wash your hands and use a hand sanitizer that contains at least 60% alcohol.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Cover coughs and sneezes.

## Safety Information for Dispensing Fuel:

1. Turn off engine.
2. No smoking.
3. Discharge static electricity by touching a metal service away from the nozzle.
4. Identify the location of the nearest fire extinguisher.
5. Identify the location of the Emergency Fuel Shut Off Switch.
6. Only fill approved containers meeting National Fire Protection Association standards.

7. Do Not fill containers in your vehicle, place them on the ground.
8. Do Not use latch open devices while filling containers
9. Remain outside of your vehicle staying near the dispensing nozzle, keeping it in full view.
10. Do Not top off the tank.

### **Fuel Dispenser Use Instructions:**

1. Remove nozzle from dispenser.
2. Place in vehicle.
3. Select payment method and fuel type.
4. Lift activation nozzle.
5. Pull the trigger on the nozzle to begin the transfer.
6. When finished, turn off pump.
7. Return the nozzle to its hanger or cradle.

### **IN CASE OF FIRE, SPILL OR RELEASE:**

- **Use emergency pump shut off.**
- **Call 911 to report the incident.**

The Fire Marshal's office developed this [useful flier](#) with guidance on how to safely dispense fuel. You can also [click here to read their answers to frequently asked questions](#) about these self-service rules.